



CATHOLIC CHARITIES
DIOCESE OF PALM BEACH, INC.

providing help • creating hope

Serving Palm Beach, Martin, St. Lucie,
Okeechobee, and Indian River Counties

2017-2018

ANNUAL REPORT



*growing towards a
sustainable future*

ANTI-HUMAN TRAFFICKING ▪ BIRTHLINE/LIFELINE ▪ COUNSELING ▪ DISASTER RECOVERY
▪ ELDER AFFAIRS & GUARDIANSHIP TRAINING ▪ HUNGER, HOMELESS AND OUTREACH ▪ IMMIGRATION
LEGAL SERVICES ▪ INTERFAITH HEALTH AND WELLNESS ▪ PARISH SOCIAL MINISTRY ▪ PRISON MINISTRY
▪ PROJECT RACHEL ▪ REFUGEE RESETTLEMENT ▪ RESPECT LIFE ▪ RESPITE SERVICES ▪ SAMARITAN CENTER

“Among our tasks as witnesses to the Love of Christ is that of giving a voice to the cry of the poor.”

(Pope Francis, Address to the Archbishop of Canterbury, 6/14/13)



Dear Friends of Catholic Charities:

I am grateful to our Lord for calling me to serve since March of this year as Executive Director of Catholic Charities of the Diocese of Palm Beach, a solid and fiscally stable organization, as the financial results of the fiscal year ending on June 30, 2018 reflect. The spirit of collaboration and generosity of our volunteers, benefactors and funders contributed to positively touch the lives of more than 17,000 unduplicated persons through our 15 programs and ministries in fiscal year 2017-2018.

I have continued to work, as my predecessor did, with our Board of Directors, Administration and Program Staff together as a strong and unified team to carry out the charitable mission of our Most Reverend Gerald M. Barbarito, Bishop of Palm Beach. In doing so, we keep providing help and creating hope for the most vulnerable, starting with the unborn and for people who are marginalized and suffering economic and emotional deprivations in our society regardless of religion.

Looking into the immediate and mid-range future with a renewed vision, within the framework of a new three-year strategic plan recently approved by our Board, our agency will continue to expand its services in substantive and geographic ways to better meet community needs and to serve each county in the diocese. The strategic plan also establishes among its goals ensuring that all our programs align with our mission and operate efficiently with the highest quality. To achieve these goals and meet an expanded demand for services, we continue to count on the prayerful and generous support of our donors to help us make the path of self-sustainment of those in need easier and smoother.

I am positive that this annual report and its highlights of past year’s activities and success stories will make you more determined than ever to support us in our mission. For it is in this mission that you are witnesses to the love of Christ for his people in the spirit that Pope Francis has convened us to share.

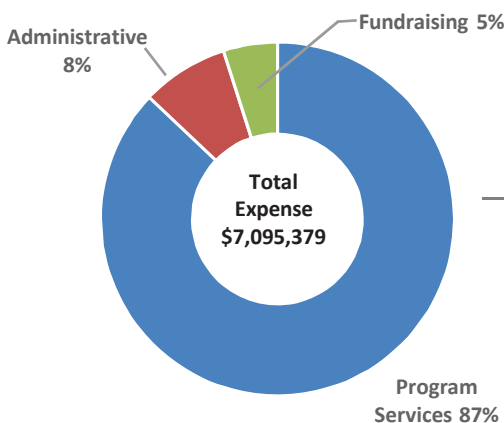
Yours in Christ,

Francisco “Frankie” Chevere
Executive Director

2017-2018 FINANCIALS AT A GLANCE

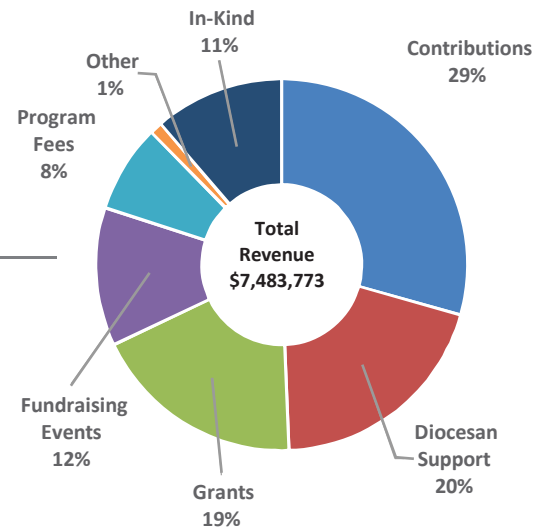
from Chief of Finance, Laura Stevenson, CPA

Expenses



Change in Net Assets
\$388,394

Sources of Support



Catholic Charities Diocese of Palm Beach, Inc. is a charitable organization registered in the state of Florida and operating under section 501(c)(3) of the Internal Revenue Code. Our financial statements are audited by the independent CPA firm CliftonLarsonAllen, LLP, which issued an unqualified "clean" opinion for the fiscal year June 30, 2018. Net assets increased \$388,394 in the fiscal year ended June 30, 2018. Expenses for the fiscal year increased as a result of expanding programs. The Disaster Recovery program expanded to meet the needs of the community after Hurricane Irma and a Respite Care program was started to provide relief for caregivers in St. Lucie County. Administrative and fundraising costs were 13% of total expenses. We are grateful to all of our donors for their continued support as we care for the most vulnerable in our society. Our independent audit and IRS form 990 tax return are available for public inspection.



ANTI-HUMAN TRAFFICKING

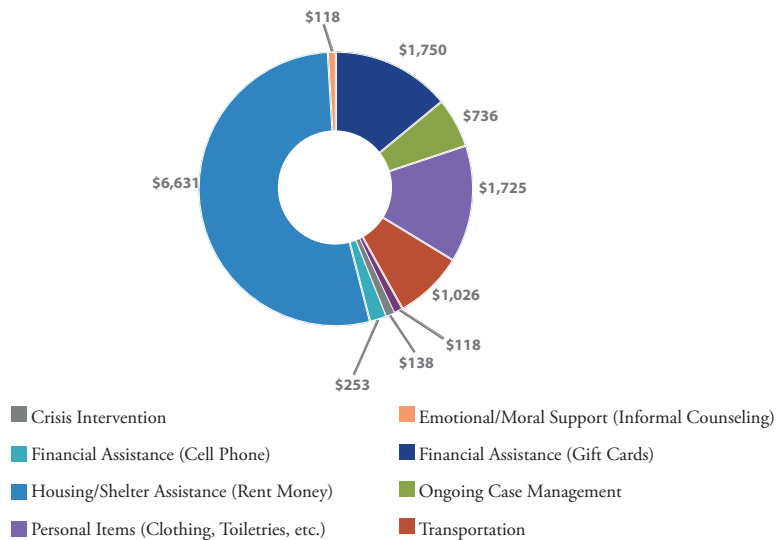
Taking on a new task can be both exciting and daunting. Ask Catholic Charities' Anti-Human Trafficking Program Administrator, Christina Silvestri, what it has been like bringing this national tragedy into the spotlight in Palm Beach County. Two years ago, Christina took on the role of emotional supporter, care coordinator, advocate, trainer, appointment scheduler and 24-hour, 7-day-per week first responder for the survivors of human trafficking. In just two-years, Catholic Charities has established itself as the leader of anti-human trafficking services in Palm Beach County.

The program has grown to a staff of three, including two case managers, who work tirelessly to provide a victim-centered approach of delivering aid to clients while maintaining its mission of compassion, integrity, and empathy in the service and treatment of human beings.

Joining forces with other agencies throughout the state and with the assistance of the Palm Beach County Sheriff's Office, the Anti-Human Trafficking Program served 35 clients in the last fiscal year. Serving a client in this program requires first gaining the trust of the survivor. They may make contact with the program or case manager several times before actually committing to breaking away from their captor. The escape plan for those trafficked requires a high level of coordination among a huge network of providers. Once away from their traffickers, the individual has an intense level of emotional, financial and mental needs, relying almost solely on Catholic Charities.

Catholic Charities Anti-Human Trafficking Program offers comprehensive case management and direct assistance to all victims of human trafficking, which include minors, adults, and both domestic and foreign-born individuals.

ANTI-HUMAN TRAFFICKING PROGRAM
Most Required Services - Fiscal Year 2017-2018
by Dollar Value



DISASTER RECOVERY

In the fiscal year 2017-2018, the Disaster Recovery Program quickly grew to become Catholic Charities' largest program. This unexpected growth can be attributed to the unforeseen natural disasters in our 5 county Diocese. The team branched out quickly to get immediate aid to those worst hit by the hurricane, but their commitment did not stop there. One year after Hurricane Irma, they continue to assist victims daily.

The Disaster Recovery Program served 2,323 individuals/740 households in fiscal year 2017-18. Approximately 74% of the individuals served (1522 individuals/546 households) attended our 7 outreach events immediately following Hurricane Irma in September and October. The events were scheduled during late afternoon or evening hours. At these events, needs assessments were completed on all families, attendees were assisted with the completion of FEMA applications, and all were provided food packages and/or gift cards.

IN TOTAL

- 242** Families received assistance applying for FEMA benefits
- 406** Families received food bags/packages
- 558** Families received gift cards
- 8** Families received temporary housing assistance/hotel (\$4,862)
- 55** Families received rental assistance or assistance to move into a new apartment after being displaced (\$64,500)
- 81** Families received assistance with paying utility bills (\$17,337)
- 50** Families received assistance with replacing damaged furniture, collaborating with Goodwill, Habitat Restore, and St. Vincent de Paul (\$8,828)

After initial hurricane relief in the form of our outreach events in September and October, the program began assisting low income clients with rent or utility assistance due to hurricane related financial hardship. Throughout the two month period of assisting with hurricane related financial hardship, the program began looking at how they could assist with home repair cases, most of which were in the appeal process with FEMA.

From January to June, the program worked on vetting the home repair cases, once denied by FEMA. This included gathering proof of ownership, getting estimates for home repair, and vetting construction vendors. Actual work on program funded home repairs began in the current fiscal year (Sept. 2018). Multiple home repairs have been completed including a new roof and ceiling repairs.

PROGRAMS & MINISTRIES



BIRTHLINE/LIFELINE

Catholic Charities' Birthline/Lifeline Pregnancy Care Program served 2,767 unduplicated clients in fiscal year 2017-2018, of those, 736 were new clients. The program provided 9,511 units of service as well. Birthline/Lifeline continued to grow the Nursing Moms Group, which meets weekly to offer breastfeeding support and information in a relaxed, supportive group setting. Clients have enjoyed this support and found it very helpful. One client came to the group almost having given up with breastfeeding her newborn because she was continuing to have difficulties. With the support of the volunteer lactation consultant who leads the group and peer support from other clients in the group, this client was able to overcome the difficulties she was experiencing and went on to continue to nurse her baby beyond one year old.

More than 40 women came to Birthline/Lifeline undecided or abortion-minded and decided to parent or make an adoption plan after meeting with a client advocate and having an ultrasound. Birthline/Lifeline began to work more closely with Catholic Charities' Project Rachel to refer clients who suffer the consequences of past abortions, so that they are able to receive healing and support. Clients are overwhelmingly happy with the services they receive; commenting that staff understand their concerns, are knowledgeable, and are compassionate.

COUNSELING

The Catholic Charities Counseling Program provides mental health services to individuals (adult and children) and families who would not otherwise be able to afford counseling services. This year the Counseling program served 435 unduplicated clients and provided 3,289 counseling sessions. The program also hired two new counselors and began expanding into group counseling services and community psychoeducational groups. This includes parenting class for parents at the Samaritan Center for Boys and Families, summer group sessions for youth in Pahokee and group sessions at Mary's Shelter. Finally, the program organized its first 5k Glow Run Fundraiser to support the counseling program and promote mental health and wellness.

ELDER AFFAIRS

358 clients/families received direct service, advocacy or guidance to better plan for their long-term care and financial needs in fiscal year 2017-2018 thanks to the Elder Affairs Program. 772 home visits were made to 92 clients in their residential home settings including private residence, nursing home, assisted living and supportive group homes. Case managers visited clients to ensure they were appropriately cared for in their settings and receiving services to ensure their safety, medical, spiritual, social and personal care needs were being met; four of those clients were determined to require a higher level of care and were placed in appropriate care settings to meet their needs and eight of those clients now receive entitlements/benefits such as Medicaid, VA and long-term care benefits to help offset the cost of long-term care they may not have been able to afford otherwise.

HUNGER, HOMELESS AND OUTREACH

The Hunger, Homeless and Outreach Program made 239 disbursements to 215 unduplicated households during the 2017-2018 fiscal year. The program provided \$192,268 in direct financial assistance for rent, utilities and other miscellaneous expenses to the 215 unduplicated households. 88.72% of households contacted after receiving financial assistance remained stably housed or had their utility service preserved after 12 months.

IMMIGRATION LEGAL SERVICES

Immigration opened 1,373 new cases during FY 2017-2018.

AMONG THESE WERE THE FOLLOWING HIGHLIGHTS:

739 consultations filed

29 naturalization applications filed

104 green card applications (87 adjustment of status (from USA); **17** consular processing filed

81 Deferred Action for Childhood Arrivals (DACA) Applications filed

Grant work with Palm Beach County Victim Services continues, whereby referred immigrant victims of crime who have assisted law enforcement are assisted with filing for immigration status.

INTERFAITH HEALTH AND WELLNESS PROGRAM

The Interfaith Health and Wellness Annual Awards Luncheon, held in April, raised \$19,155 for the ministry (the most successful YTD). The Interfaith Health and Wellness Ministry has held 18 health education workshops and blood pressure screenings, distributed hygiene kits to the homeless, and connected the uninsured to free community health clinics. Weekly educational workshops included Healthy Nutrition and Life Skills where participants received nutritious meals, fruits/vegetables, and healthy meal planning instruction. Eight new nurses completed the Faith Community Nursing course and 22 attended the Alumni Dinner. Monthly Parish Nurse meetings have been held covering topics such as: Alzheimer's care and caring transitions, advance directives, prescription discount programs, and respite and special needs resources.

SUCCESS STORIES:

A middle-aged woman needed a medical exam in order to get employment but she had no income and had depleted all of her savings. The mobile medical unit outreach in Riviera Beach provided her a free physical exam. She said, "I'll no longer be homeless because I'll have a job again and now know where to go for help."

"My quality of life has improved since learning from the nurse how to access services within the community and how to take care of my health." The nurse provided a free blood pressure screening and explained the importance of taking prescriptions as prescribed, avoiding high salt and high fat foods, and how to manage his chronic disease.

PARISH SOCIAL MINISTRIES

In the last fiscal year, Catholic Charities Parish Social Ministry awarded 24 local CRS Rice Bowl grants. Besides parish food pantries, grantees included an ethical trade start up, a reduced lunch program at a Catholic school, a program empowering low income women, and nutrition education programs. During Lent, 47 parishes, schools and ministries participated in the CRS Rice Bowl.



PROGRAMS & MINISTRIES

PRISON MINISTRY

The Office of Prison Ministry for 2017 - 2018 was managed by Deacon Gregory C. Quinn. The ministry provides Sacraments, RCIA, Bible Studies and counseling for adults and juveniles in nine state-run correctional facilities and eight county-run jails within the Diocese of Palm Beach. On average 467 people are served every week by 138 dedicated prison ministry volunteers. Their efforts amount to nearly 20,000 volunteer hours annually.

PROJECT RACHEL

The Catholic Charities Project Rachel Program provides counseling and support services to individuals who have been impacted by abortion and/or miscarriage. This year the program served 6 individuals and provided 22 counseling sessions. The program also established support group services for the community and maintains office hours at the Birthline/Lifeline program. The program also organized a remembrance event for those that have lost a child to miscarriage or abortion.

REFUGEE RESETTLEMENT

The Refugee Resettlement Program has adapted a wider range of specialized service to enable victims to rebuild their lives. The main goal is to provide a safe harbor to the most vulnerable, to integrate newcomers successfully, and to create and maintain thriving, diverse communities that are a model for the rest of the world. During fiscal year 2017-2018, the programs served a total of 135 unduplicated clients and made 1,758 service contacts.

RESPECT LIFE

In late January, The Respect Life Ministry participated in Catholic Days at the Capitol to advocate for laws to protect and defend human life. The Respect Life Office also offered presentations and materials on, "Theology of the Body," to diocesan organizations including schools. Respect Life participated in 40 Days for Life with Bishop Gerald M. Barbarito at local abortion clinics where they prayed the rosary peacefully and prayed for the unborn.

RESPIRE SERVICES

The Respite Service program came to life in October 2017. The idea behind this program is to provide services to caregivers of the sick, elderly and homebound of St. Lucie County. Respite care involves short-term or companionship care a few hours per week in the caregiver's home. Clients are very appreciative of "rest" offered through respite services.



PRISON MINISTRY: The number of Seminarians from St. Vincent de Paul ministering in the Martin Correctional Institution and the Palm Beach Regional Juvenile Detention Center grew to 12 during the 2017-2018 fiscal year.



RESPECT LIFE: The Respect Life Program at Catholic Days at the Capitol. Join us on March 26 & 27, 2019 in Tallahassee.



SAMARITAN CENTER: The Most Reverend Gerald M. Barbarito and Karen Egan at The Samaritan Center's 25th Anniversary Celebration Luncheon.

SAMARITAN CENTER

Since opening our doors in 1992, The Samaritan Center has served more than 650 families and helped more than 1,700 individuals travel the road back from homelessness. Last year, we served 74 clients by providing 1,914 units of service through life development skills training in parenting, budgeting, and education. The programs primary goal is to promote and develop healthy family values and structure leading to successful re-entry into mainstream society preventing homelessness.

EVENT STATISTICS:

25th Anniversary Celebration Luncheon - Income: \$29,400.00

Location: Quail Valley Golf Club, Vero Beach

25th Annual Soup Bowl - Income: \$97,785.02

Location: 41 locations throughout Indian River County

12th Annual Bernard & Betty Egan Memorial Golf Classic

Income: \$105,255.00 Location: Grand Harbor Golf Club, Vero Beach



MAKING AN IMPACT: SPECIAL EVENTS



**OCT.
07
2017**

BIRTHLINE/LIFELINE
10TH ANNUAL WALK-A-THON
 Location: Emmanuel Catholic Church
 in Delray Beach
 Income: \$13,755.39

**NOV.
18
2017**

BIRTHLINE/LIFELINE
8TH ANNUAL DINNER DANCE GALA
 Location: Marriott Hotel in
 West Palm Beach
 Income: \$92,460.00

**OCT.
14
2017**

COUNSELING
FIRST ANNUAL 5K GLOW RUN
 Location: Mirasol Park
 in Palm Beach Gardens
 Income: \$12,156.92

**JAN.
25
2018**

**CATHOLIC CHARITIES OF THE DIOCESE
 OF PALM BEACH**
**7TH ANNUAL CARITAS DEI
 BISHOP'S GALA**
 Location: The Breakers Hotel
 in Palm Beach
 Income: \$452,688.00

**OCT.
17
2017**

ELDER AFFAIRS
ANNUAL AWARD LUNCHEON
 Location: The Embassy Suites
 in Palm Beach Gardens
 Income: \$16,674.50

**MAR.
13
2018**

COUNSELING
7TH ANNUAL EASTER TEA
 Location: The Chesterfield Hotel
 in Palm Beach
 Income: \$8,188.00

**OCT.
26
2017**

SAMARITAN CENTER
**25TH ANNIVERSARY CELEBRATION
 LUNCHEON**
 Location: Quail Valley Golf Club
 in Vero Beach
 Income: \$29,400.00

**APR.
19
2018**

INTERFAITH HEALTH & WELLNESS
**14TH ANNUAL FAITH COMMUNITY
 NURSE AWARDS LUNCHEON**
 Location: National Croquet Center
 in West Palm Beach
 Income: \$19,155.00

**NOV.
02
2017**

SAMARITAN CENTER
25TH ANNUAL SOUP BOWL
 Location: 41 locations throughout
 Indian River County
 Income: \$97,785.02

**JUN.
02
2018**

SAMARITAN CENTER
**12TH ANNUAL BERNARD AND BETTY
 EGAN MEMORIAL GOLF CLASSIC**
 Location: Grand Harbor Golf Club
 in Vero Beach
 Income: \$105,255.00

MARK YOUR CALENDARS: UPCOMING EVENTS



Photo credit: Capehart

8TH ANNUAL CARITAS DEI BISHOP'S GALA
JANUARY 23, 2019
The Breakers Palm Beach



Photo credit: Capehart

8TH ANNUAL LADIES EASTER TEA
APRIL 9, 2019
Chesterfield Hotel Palm Beach



Photo credit: Blue Mermaid Photography

3RD ANNUAL GLOW RUN
SEPTEMBER 7, 2019
Mirasol Park, Palm Beach Gardens



**SAMARITAN CENTER 12TH ANNUAL BERNARD &
BETTY EGAN MEMORIAL GOLF CLASSIC**
JUNE 9, 2019
Grand Harbor Golf Club, Vero Beach



Catholic Charities has branched out through social media. Follow us on Facebook (@catholiccharitiespb) and Instagram (@ccdpb) for all of the latest news on our programs, ministries, events and outreach projects.

PROGRAMS BY LOCATION



PALM BEACH COUNTY

- Boca Raton
- Counseling
- Boynton Beach
- Birthline/Lifeline
- Pahokee
- Birthline/Lifeline
 - Counseling
 - Hunger, Homeless and Outreach
 - Immigration Legal Services
- Palm Beach
- Riviera Beach
- Anti-Human Trafficking
 - Birthline/Lifeline
 - Counseling
 - Disaster Recovery
 - Elder Affairs
 - Hunger, Homeless and Outreach
 - Immigration Legal Services
 - Interfaith Health and Wellness
 - Parish Social Ministry
 - Prison Ministry
 - Project Rachel
 - Refugee Resettlement
 - Respect Life

MARTIN COUNTY

- Stuart
- Counseling
 - Immigration Legal Services
 - Respite Services

INDIAN RIVER COUNTY

- Vero Beach
- Samaritan Center

SERVICES BY LOCATION



ANGEL FOOD PROGRAM

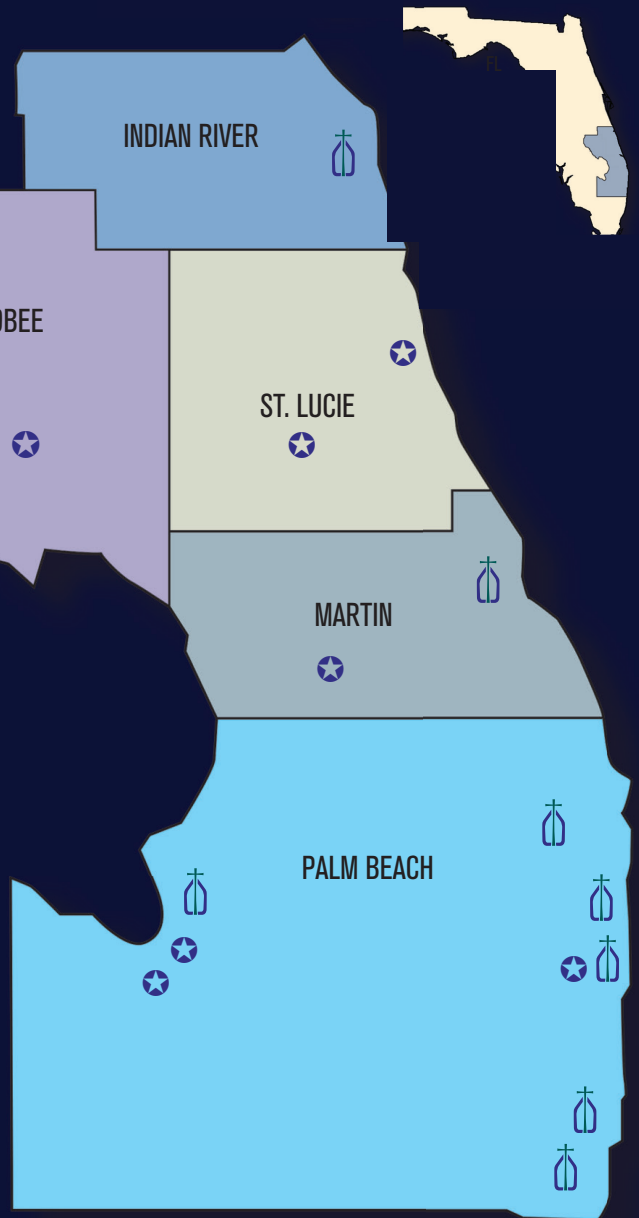
- Belle Glade
- Fort Pierce
- Indiantown
- Okeechobee
- Pahokee

PRISON MINISTRY

- Indiantown
- Pahokee
- South Bay
- Stuart
- Vero Beach

RESPITE SERVICES

- St. Lucie County



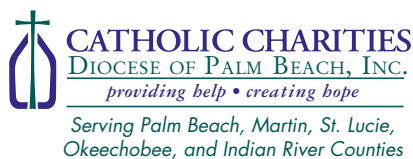
2017-2018 BOARD OF DIRECTORS

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 Marietta Muiña McNulty, *Vice-President*
 Lorraine Sabatella, *Secretary*
 L. Mark Cocorullo, CFP, *Treasurer*
 Eugene F. Pollingue, Jr., Esq., *Immediate Past President*

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9995 N. Military Trail, P.O. Box 109650
 Palm Beach Gardens, FL 33410
 Phone: 561-775-9560
www.catholiccharitiesdpb.org